



## Water Billing – what changed?

The utility (water, sewer, sanitation) rate structure was completely changed as of July 2013.

Summary of Changes:	Before 7/1/13	After 7/1/13
Billing Frequency:	Semi-Annually (2 times per year)	Quarterly (4 times per year)
Minimum Charge:	Every user charged for at least 1,500 cubic feet of water usage every six months.	No minimum charge; Fixed rate is charged quarterly.
How bills are computed:	Cubic foot usage multiplied by rates for each service (water, sewer, sanitation).	Rates are split between fixed charges and usage to more accurately reflect the cost of providing the service.

## Why are two of my bills so much higher than the other two bills?

As of now, the Village is billing the fixed charges quarterly (WX, TX, LX). Water usage is being charged semi-annually (WU, SU, SN).

## Why are there overlapping dates on my bill? Am I being double charged?

The dates on the October and April bills are the dates the meter was read because those are the bills that have usage charges on them.

The dates on the January and July bills are inserted to reflect the period covered for the fixed charge (1/4 of the year).

You are not being double billed.

## How long will you be billing like this?

We hope to finish installing all of the new water meters within the next couple of years so that we will be able to read all meters in the Village remotely. This will enable us to bill for usage quarterly (along with the fixed charges) and eliminate the overlapping date on bills. This should result in less confusing and more consistent bills.

For more information, or if you have questions about your bill, please call the Village office 802-878-6944.